

Adaptive Correspondence Experiments

Hadar Avivi,¹ Patrick Kline,¹ Evan Rose² and Christopher Walters¹

¹UC Berkeley

²Microsoft Research

January 5, 2021

Motivation

- ▶ There is a growing interest in adopting algorithmic predictions to advise decision making
 - ▶ This talk - detection of discriminatory jobs
 - ▶ Potential tool for regulators such as the Equal Employment Opportunity Commission (EEOC) which are charged with preventing and remedying discrimination by individual employers
- ▶ Kline and Walters (forthcoming) show that correspondence experiments sending multiple applications to each job can be used to detect discrimination by individual employers
 - ▶ Correspondence experiments can be seen as ensembles of mini-experiments
 - ▶ Using these ensembles, we can learn the distribution of discrimination across jobs, and use Empirical Bayes (EB) methods to predict the probability a job is discriminating
 - ▶ Only few apps are required because discriminatory behavior is highly variable across jobs

Motivation

- ▶ There is a growing interest in adopting algorithmic predictions to advise decision making
 - ▶ This talk - detection of discriminatory jobs
 - ▶ Potential tool for regulators such as the Equal Employment Opportunity Commission (EEOC) which are charged with preventing and remedying discrimination by individual employers
- ▶ Kline and Walters (forthcoming) show that correspondence experiments sending multiple applications to each job can be used to detect discrimination by individual employers
 - ▶ Correspondence experiments can be seen as ensembles of mini-experiments
 - ▶ Using these ensembles, we can learn the distribution of discrimination across jobs, and use Empirical Bayes (EB) methods to predict the probability a job is discriminating
 - ▶ Only few apps are required because discriminatory behavior is highly variable across jobs

Motivation - cont

- ▶ Obstacle: these experiments are costly
 - ▶ Typically send a fixed number of apps per job
 - ▶ More apps increase likelihood of detection
 - ▶ Some jobs have a very low callback probability
- ▶ **Potential solution:** adaptive correspondence experiments
 - ▶ Similar to dynamic treatment regime to patients in the medical sciences (Chakraborty and Murphy (2014))
 - ▶ Inspired by research in econometrics that update estimators, decision rules, and experimental designs in response to realized data (Kasy and Sautmann (forthcoming); Tabord-Meehan (2020))
- ▶ Adaptive methods can be useful in other domains where discrimination is a concern, such as healthcare (Alsan et al., 2019; Obermeyer et al., 2019) and criminal justice (Arnold et al., 2020; Rose, forthcoming)

Motivation - cont

- ▶ Obstacle: these experiments are costly
 - ▶ Typically send a fixed number of apps per job
 - ▶ More apps increase likelihood of detection
 - ▶ Some jobs have a very low callback probability
- ▶ **Potential solution:** adaptive correspondence experiments
 - ▶ Similar to dynamic treatment regime to patients in the medical sciences (Chakraborty and Murphy (2014))
 - ▶ Inspired by research in econometrics that update estimators, decision rules, and experimental designs in response to realized data (Kasy and Sautmann (forthcoming); Tabord-Meehan (2020))
- ▶ Adaptive methods can be useful in other domains where discrimination is a concern, such as healthcare (Alsan et al., 2019; Obermeyer et al., 2019) and criminal justice (Arnold et al., 2020; Rose, forthcoming)

Motivation - cont

- ▶ Obstacle: these experiments are costly
 - ▶ Typically send a fixed number of apps per job
 - ▶ More apps increase likelihood of detection
 - ▶ Some jobs have a very low callback probability
- ▶ **Potential solution:** adaptive correspondence experiments
 - ▶ Similar to dynamic treatment regime to patients in the medical sciences (Chakraborty and Murphy (2014))
 - ▶ Inspired by research in econometrics that update estimators, decision rules, and experimental designs in response to realized data (Kasy and Sautmann (forthcoming); Tabord-Meehan (2020))
- ▶ Adaptive methods can be useful in other domains where discrimination is a concern, such as healthcare (Alsan et al., 2019; Obermeyer et al., 2019) and criminal justice (Arnold et al., 2020; Rose, forthcoming)

This paper

- ▶ Consider a hypothetical regulator seeking to detect discriminatory jobs (e.g. the EEOC who is charge of enforcing anti-discrimination law)
- ▶ The auditor draws new vacancies from a known distribution and sends fictitious applications in attempt to infer the job's type
- ▶ Unlike a static audit experiment, at each step the auditor can decide whether to keep sending applications, initiate an investigation, or give up
- ▶ **Key result:** # of apps are cut by more than half without reducing accuracy of detection
 - ▶ Giving up early on jobs with very low callback rates, or those that call black applicants
 - ▶ Choosing application characteristics optimally

This paper

- ▶ Consider a hypothetical regulator seeking to detect discriminatory jobs (e.g. the EEOC who is charge of enforcing anti-discrimination law)
- ▶ The auditor draws new vacancies from a known distribution and sends fictitious applications in attempt to infer the job's type
- ▶ Unlike a static audit experiment, at each step the auditor can decide whether to keep sending applications, initiate an investigation, or give up
- ▶ **Key result:** # of apps are cut by more than half without reducing accuracy of detection
 - ▶ Giving up early on jobs with very low callback rates, or those that call black applicants
 - ▶ Choosing application characteristics optimally

Model

A model for callbacks

Following Kline and Walters (forthcoming):

- ▶ Callbacks are modeled as *iid* Bernoulli trials
- ▶ Callback probability of job j to applications of race $r \in \{b, w\}$ with characteristics x :

$$p_{jr}(x) = \Lambda(\alpha_j - \beta_j \mathbb{1}\{r = b\} + x' \gamma),$$

where $\Lambda(z) \equiv [1 + \exp(-z)]^{-1}$.

- ▶ (α_j, β_j) are random coefficients: $\beta_j = \max\{0, \tilde{\beta}_j\}$, with

$$\begin{pmatrix} \alpha_j \\ \tilde{\beta}_j \end{pmatrix} \stackrel{iid}{\sim} N \left(\begin{pmatrix} \alpha_0 \\ \beta_0 \end{pmatrix}, \begin{bmatrix} \sigma_\alpha^2 & \rho \\ \rho & \sigma_\beta^2 \end{bmatrix} \right)$$

- ▶ Model allows for continuous heterogeneity in callback rates and discrimination severity, and a mass point at $\beta_j = 0$

Fitting the model - Nunley et al. (2015) data

- ▶ We estimate the model using data from Nunley et al. (2015)'s (NPRS) audit experiment
- ▶ The NPRS experiment submitted fictitious applications with racially distinctive names to 2,305 entry-level jobs for college graduates in the US
- ▶ 4 applications per job, typically 2 white and 2 black
- ▶ View this as a pilot study, e.g. commissioned by the EEOC

Maximum Simulated Likelihood estimates

	(1)	(2)
α_0	-4.922 (0.234)	-4.918 (0.234)
σ_α	4.968 (0.240)	4.963 (0.240)
β_0	-5.035 (0.176)	-5.022 (0.329)
σ_β	6.347 (0.148)	6.521 (0.154)
ρ		-0.013 (0.017)
Likelihood	-2788.3	-2788.3
Number of jobs	2305	2305

No correlation between white CB and discrimination severity

	(1)	(2)
α_0	-4.922 (0.234)	-4.918 (0.234)
σ_α	4.968 (0.240)	4.963 (0.240)
β_0	-5.035 (0.176)	-5.022 (0.329)
σ_β	6.347 (0.148)	6.521 (0.154)
ρ		-0.013 (0.017)
Likelihood	-2788.3	-2788.3
Number of jobs	2305	2305

Most jobs don't call anyone

	(1)	(2)
α_0	-4.922 (0.234)	-4.918 (0.234)
σ_α	4.968 (0.240)	4.963 (0.240)
β_0	-5.035 (0.176)	-5.022 (0.329)
σ_β	6.347 (0.148)	6.521 (0.154)
ρ		-0.013 (0.017)
Likelihood	-2788.3	-2788.3
Number of jobs	2305	2305

$$Pr(p_{jw} < 0.01) \approx 0.53$$

Severe discrimination among a minority of jobs

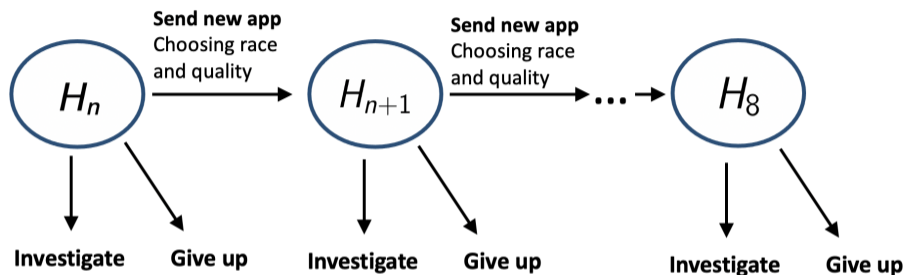
	(1)	(2)
α_0	-4.922 (0.234)	-4.918 (0.234)
σ_α	4.968 (0.240)	4.963 (0.240)
β_0	-5.035 (0.176)	-5.022 (0.329)
σ_β	6.347 (0.148)	6.521 (0.154)
ρ		-0.013 (0.017)
Likelihood	-2788.3	-2788.3
Number of jobs	2305	2305

$$Pr(\beta_j = 0) \approx 0.79, \quad E[\beta_j | \beta_j > 0] \approx 3.6$$

The auditor's problem

- ▶ Consider an auditor that knows the parameters of the model
- ▶ The auditor's goal is to find discriminators by sending additional fictitious apps
- ▶ Can send up to 8 apps per job
- ▶ Simplify to two quality levels $q \in \{h, l\}$, corresponding to $x'\gamma$ one SD above and below its mean
- ▶ At every step, based on the observed callbacks, the auditor can decide to send another application, initiate an investigation, or give up

The auditor's problem



- ▶ H_n is the auditing history after sending n apps. Includes counts of apps and callbacks by race and quality
- ▶ For example: $H_4 = \begin{cases} \text{sent:} & (W_l, B_l, W_h, B_h) = (1, 0, 2, 1) \\ \text{CB:} & (W_l, B_l, W_h, B_h) = (0, 0, 2, 0) \end{cases}$

The auditor's payoff

- ▶ Once an investigation is initiated, the job's true type is revealed, yielding payoff:

$$\underbrace{\frac{1}{2} \sum_{q \in \{h, l\}} [p_{jw}(q) - p_{jb}(q)]}_{\equiv S_j} - \kappa,$$

where S_j is the severity of discrimination, κ is the cost of investigation, and $q \in \{h, l\}$ indexes quality

- ▶ The auditor cares about the expected number of black callbacks lost relative to white applicants

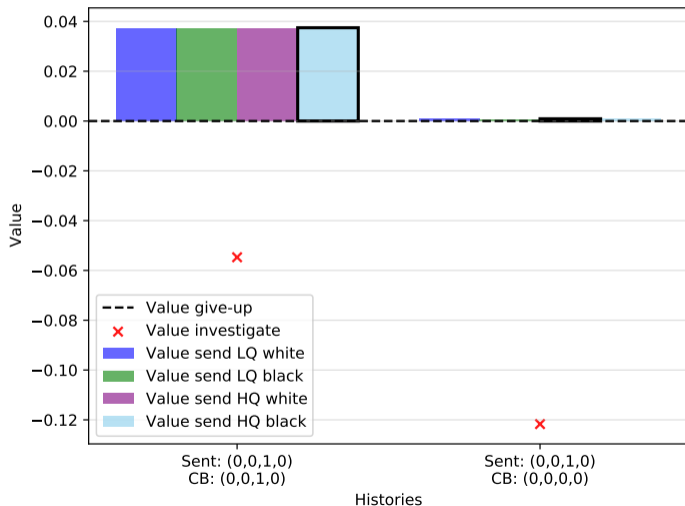
The auditor's value function

$$V(H_n) = \begin{cases} \max \left\{ \underbrace{\max_{r,q} v_{rq}(H_n)}_{\text{send new app}}, \underbrace{v_I(H_n)}_{\text{investigate}}, 0 \right\} & \text{if } n < 8, \\ \max \left\{ \underbrace{v_I(H_n)}_{\text{investigate}}, 0 \right\} & \text{if } n = 8. \end{cases}$$

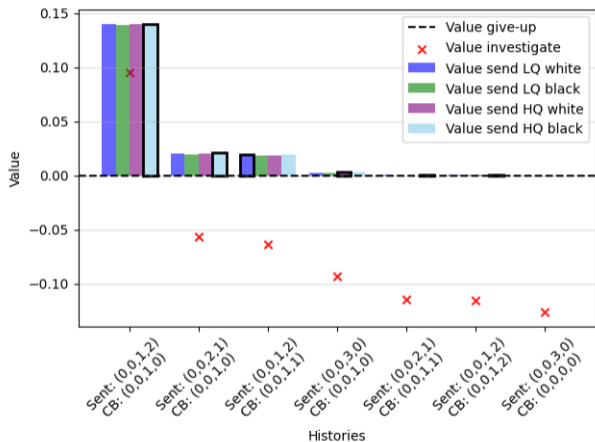
- ▶ Value of sending new app: $v_{rq}(H_n) = -c + \mathbb{E}[V(H_{n+1})|H_n]$
- ▶ Value of investigation: $v_I(H_n) = \mathbb{E}\left[S_j \middle| H_n\right] - \kappa$
- ▶ Expectations are evaluated via Bayes' rule starting with the population distribution as prior

Simulation Results

Expected value and optimal strategy after sending one application $(\kappa = .13, c = 10^{-4})$ [← more](#)

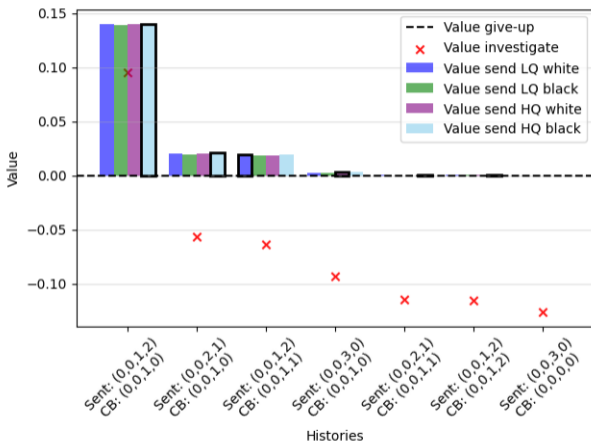


Expected value and optimal strategy after sending three applications $(\kappa = .13, c = 10^{-4})$ [← more](#)



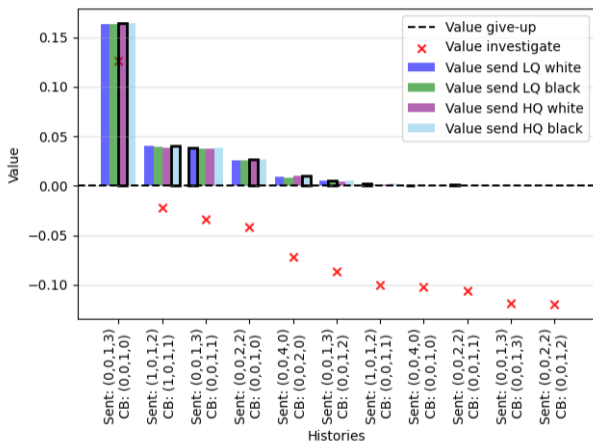
~ 72% of jobs w/ history (0,0,3,0) and no CBs. If # of jobs = 100, then the auditor saves $0.72 \times 5 \times 100 = 360$ apps on average

Expected value and optimal strategy after sending three applications $(\kappa = .13, c = 10^{-4})$ [← more](#)



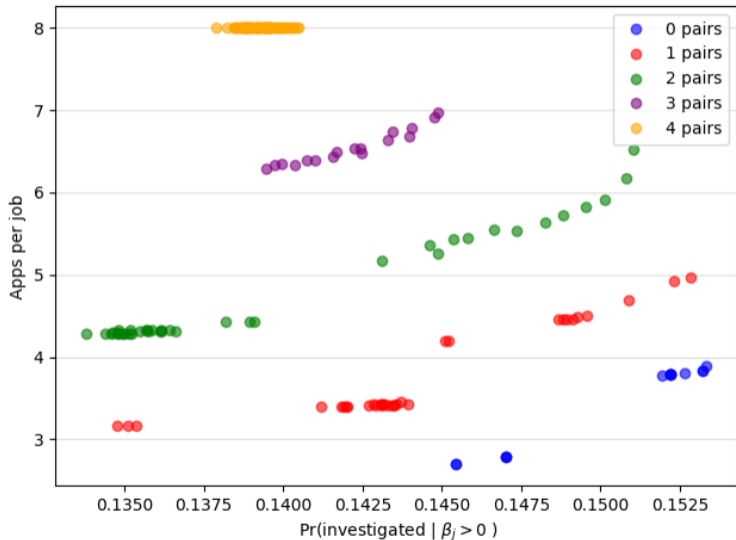
~ 72% of jobs w/ history (0,0,3,0) and no CBs. If # of jobs = 100, then the auditor saves $0.72 \times 5 \times 100 = 360$ apps on average

Expected value and optimal strategy after sending four applications $(\kappa = .13, c = 10^{-4})$ [← more](#)

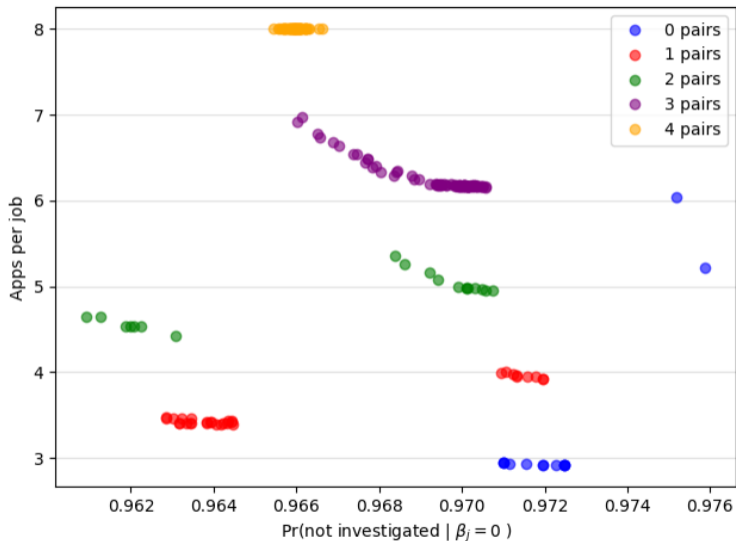


~ 12% of jobs w/ the two last histories. If # of jobs = 100, then the auditor saves $0.12 \times 4 \times 100 = 48$ apps on average

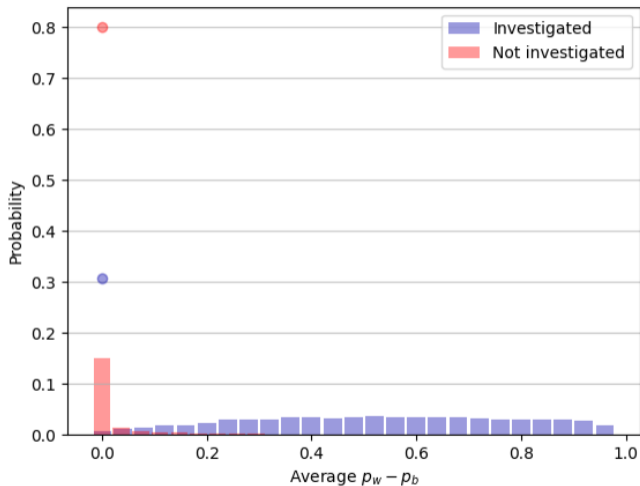
Apps sent vs. sensitivity Investigation probability fixed $\in [0.055, 0.06]$



Apps sent vs. specificity sensitivity fixed $\in [0.14, 0.145]$



Adaptive auditing catches the worst discriminators



$$\kappa = .13, c = 10^{-4}$$

Discussion

- ▶ Adaptive correspondence experiments have the potential to detect discrimination more efficiently than static experiments
 - ▶ Substantial reduction in the number of apps sent
 - ▶ Achieve the same levels of sensitivity and specificity
- ▶ These methods can contribute to other settings (e.g. criminal justice, healthcare, policing and education) to detect discrimination efficiently
- ▶ Potential drawbacks:
 - ▶ Requires full knowledge of the distribution of callbacks (pilot study)
 - ▶ Assumes stable callback parameters
 - ▶ Dynamic programming is computationally expensive, especially as the dimension of the action space grows
- ▶ Potential extensions based on reinforcement learning (e.g. Kasy and Sautmann (forthcoming))

Discussion

- ▶ Adaptive correspondence experiments have the potential to detect discrimination more efficiently than static experiments
 - ▶ Substantial reduction in the number of apps sent
 - ▶ Achieve the same levels of sensitivity and specificity
- ▶ These methods can contribute to other settings (e.g. criminal justice, healthcare, policing and education) to detect discrimination efficiently
- ▶ Potential drawbacks:
 - ▶ Requires full knowledge of the distribution of callbacks (pilot study)
 - ▶ Assumes stable callback parameters
 - ▶ Dynamic programming is computationally expensive, especially as the dimension of the action space grows
- ▶ Potential extensions based on reinforcement learning (e.g. Kasy and Sautmann (forthcoming))

Discussion

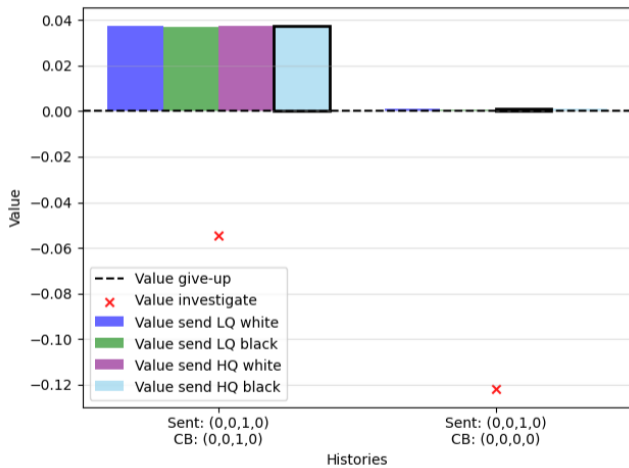
- ▶ Adaptive correspondence experiments have the potential to detect discrimination more efficiently than static experiments
 - ▶ Substantial reduction in the number of apps sent
 - ▶ Achieve the same levels of sensitivity and specificity
- ▶ These methods can contribute to other settings (e.g criminal justice, healthcare, policing and education) to detect discrimination efficiently
- ▶ Potential drawbacks:
 - ▶ Requires full knowledge of the distribution of callbacks (pilot study)
 - ▶ Assumes stable callback parameters
 - ▶ Dynamic programming is computationally expensive, especially as the dimension of the action space grows
- ▶ Potential extensions based on reinforcement learning e.g. Kasy and Sautmann (forthcoming)

Discussion

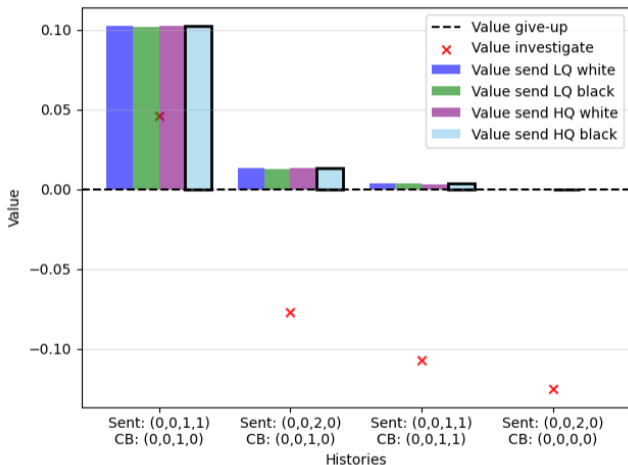
- ▶ Adaptive correspondence experiments have the potential to detect discrimination more efficiently than static experiments
 - ▶ Substantial reduction in the number of apps sent
 - ▶ Achieve the same levels of sensitivity and specificity
- ▶ These methods can contribute to other settings (e.g criminal justice, healthcare, policing and education) to detect discrimination efficiently
- ▶ Potential drawbacks:
 - ▶ Requires full knowledge of the distribution of callbacks (pilot study)
 - ▶ Assumes stable callback parameters
 - ▶ Dynamic programming is computationally expensive, especially as the dimension of the action space grows
- ▶ Potential extensions based on reinforcement learning e.g, Kasy and Sautmann (forthcoming)

Thank You!

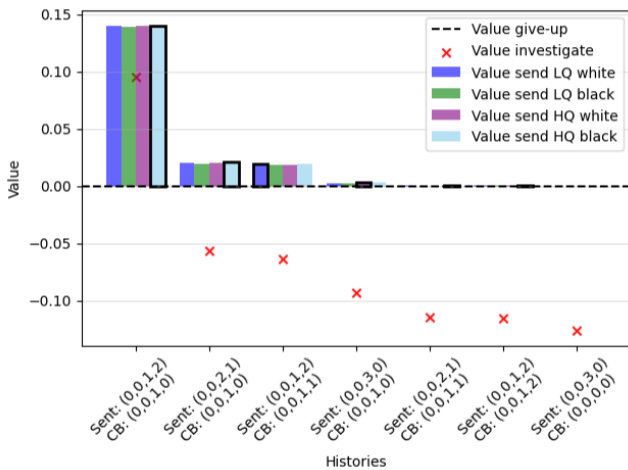
Expected value and optimal strategy after sending one app ($\kappa = .13, c = 10^{-4}$)



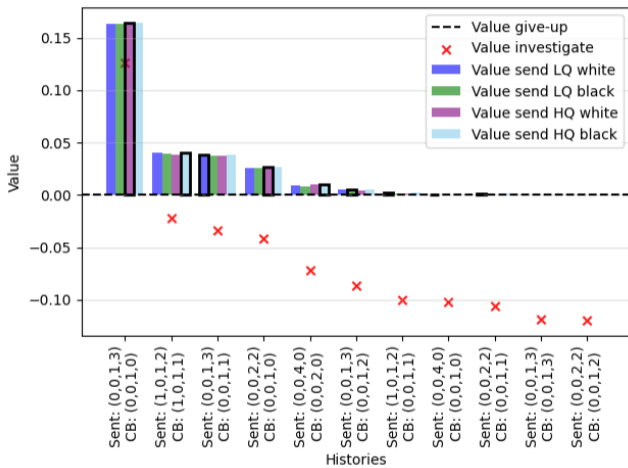
Expected value and optimal strategy after sending two apps ($\kappa = .13, c = 10^{-4}$)



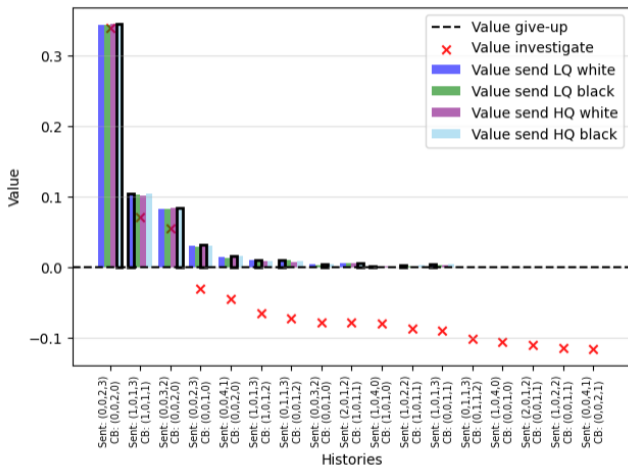
Expected value and optimal strategy after sending three apps ($\kappa = .13, c = 10^{-4}$)



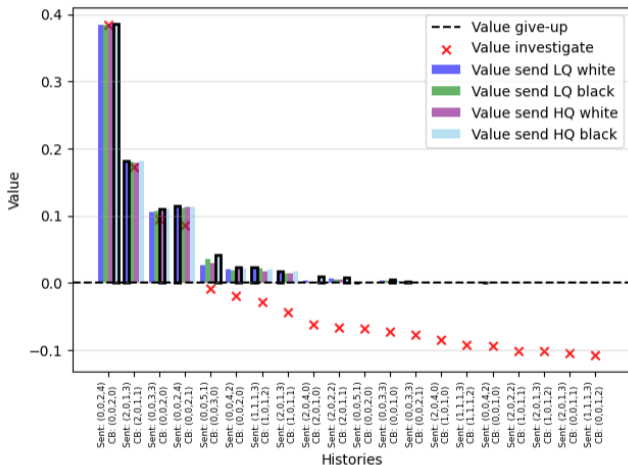
Expected value and optimal strategy after sending four apps ($\kappa = .13, c = 10^{-4}$)



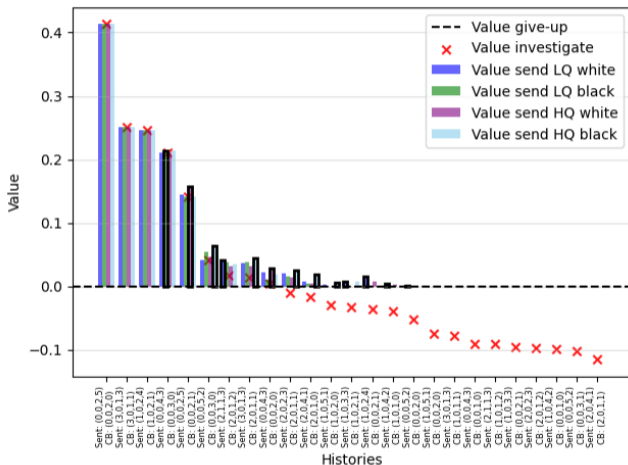
Expected value and optimal strategy after sending five apps ($\kappa = .13, c = 10^{-4}$)



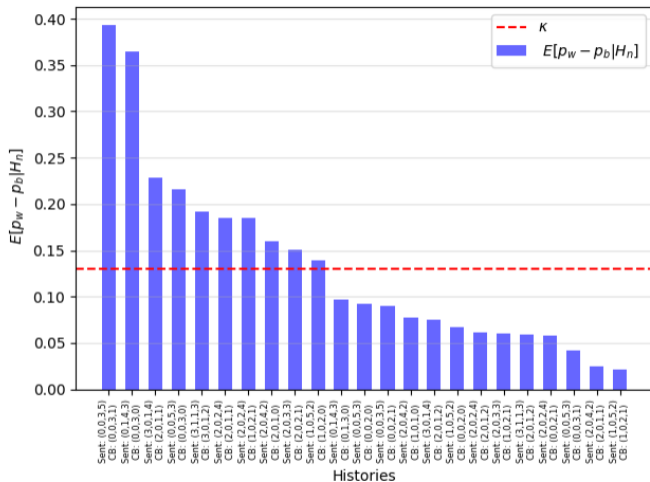
Expected value and optimal strategy after sending six apps ($\kappa = .13, c = 10^{-4}$)



Expected value and optimal strategy after sending seven apps ($\kappa = .13, c = 10^{-4}$)



Expected value after sending eight apps ($\kappa = .13, c = 10^{-4}$)



References I

- Alsan, M., Garrick, O., and Graziani, G. (2019). Does diversity matter for health? experimental evidence from oakland. *American Economic Review*, 109(12):4071–4111.
- Arnold, D., Dobbie, W. S., and Hull, P. (2020). Measuring racial discrimination in bail decisions. Technical report, National Bureau of Economic Research.
- Chakraborty, B. and Murphy, S. A. (2014). Dynamic treatment regimes. *Annual review of statistics and its application*, 1:447–464.
- Kasy, M. and Sautmann, A. (forthcoming). Adaptive treatment assignment in experiments for policy choice. *Econometrica*.
- Kline, P. M. and Walters, C. R. (forthcoming). Reasonable doubt: Experimental detection of job-level employment discrimination. *Econometrica*.
- Nunley, J. M., Pugh, A., Romero, N., and Seals, R. A. (2015). Racial discrimination in the labor market for recent college graduates: Evidence from a field experiment. *The BE Journal of Economic Analysis & Policy*, 15(3):1093–1125.
- Obermeyer, Z., Powers, B., Vogeli, C., and Mullainathan, S. (2019). Dissecting racial bias in an algorithm used to manage the health of populations. *Science*, 366(6464):447–453.

References II

Rose, E. K. (forthcoming). Who gets a second chance? effectiveness and equity in supervision of criminal offenders. Technical report.

Tabord-Meehan, M. (2020). Stratification trees for adaptive randomization in randomized controlled trials.